

## **INTEGRATED POLICY**

Bioseven is committed to promote the commitment to the pursuit of quality, considered a key element of the company strategy, at all levels of the organization, aware of the importance of the same understanding also as a moment and path of growth for the organization itself. This commitment is also expressed in the attention paid by Bioseven to protecting the environment and the health and safety of workers.

With this in mind, the company has decided to adopt an integrated management system for quality, environment and safety compliant with ISO 9001:2015, ISO 13485:2021, ISO 14001:2015 and ISO 45001:2018 for the field of application "Marketing of medical devices and in vitro diagnostic medical devices intended for diabetology, endocrinology and hospital use.

Marketing of cosmetics and food supplements." determining a strong commitment from both a strategic and operational point of view, absolute adherence to the principles on which it is based, supporting the commitment to meeting the requirements of the regulations and continuously improving their effectiveness.

## MISSION

Bioseven's mission is to propose innovative solutions in order to improve the quality of life, especially for diabetic patients, to increase safety for healthcare workers and for home prevention, also committing itself to providing timely and efficient services. Oriented to market needs and service quality, Bioseven pursues, through know-how and constant research, the objective of creating value for the social context in which it operates.

The company management is convinced that a responsible economic strategy, also attentive to the environmental problems arising from its activity and safety at work, is fundamental for the success of the activity carried out. The fundamental principles on which Bioseven is based consist of:

- Always comply with applicable regulatory requirements and guarantee constant commitment to the environmental sustainability of the products and services offered and to the protection of the health and safety of workers, providing healthy and safe working conditions.
- Promote at every level of your organization, each within their respective responsibilities and skills, a sense of responsibility towards environmental protection.
- Provide full cooperation with customers, suppliers, stakeholders and interested parties ensuring complete transparency in information and communication towards the outside.
- Implement consultation and participation of workers, including through their own representatives and interested parties, in all areas of health and safety at work.



## **INTEGRATED POLICY**

• Require all workers, each within their respective responsibilities and skills, to operate taking care of their own health and safety and that of the other people involved.

• Understand customer needs and plan your activities to always try to fully satisfy them, always in compliance with the requirements:

- of the reference market
- of the country in which it operates, complying with laws and regulations
- of all parties involved in their processes deemed critical

## SET GOALS

• Guarantee high quality standards of products also through careful analysis and evaluation of strategic partners.

• Offer the customer a delicate and on time service in terms of offers and supplies.

• Ensure compliance with laws and regulations regarding medical devices placed on the market and environmental protection, health and safety at work.

• Create an efficient organization with precise standards and/or methodologies for the activities to be carried out, careful in the analysis of the context, the needs and expectations of the interested parties, the risks and opportunities and in the search for continuous improvement, cost reduction of non-quality and aimed at pursuing ever greater satisfaction of interested parties.

• Continuously satisfy the requirements and maintain the effectiveness of the Company Management System with a view to continuous improvement.

• Raise awareness among all staff, as well as customers themselves, through information campaigns in order to promote and encourage every initiative for the protection of the environment and to encourage their active participation in continuous improvement.

• Spread and consolidate a culture of safety among all its collaborators, developing awareness of the risks and promoting responsible behavior on the part of all collaborators, also through worker training aimed at the task performed and adequate instructions, as well as guaranteeing an environment of safe and healthy work for employees.

The Direction Board.